



Scottish Borders
Health and Social Care
PARTNERSHIP

Scottish Borders Health & Social Care Integration Joint Board

**DRAFT: HEALTH AND SOCIAL CARE INTEGRATION
PARTNERSHIP MAINSTREAMING REPORT AND EQUALITY
OUTCOMES 2016/17**

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1. Introduction to Mainstreaming Report and Equality Outcomes

- 1.1 The Scottish Borders Integration Joint Board (IJB) is fully committed to the values and ethos placed upon them by the Equality Act 2010. The Partnership, made up of Scottish Borders Council and NHS Borders along with third and independent sector organisations, aim to work together to deliver joined up services that ultimately will be in the best interest of staff, service users, patients, families and carers. The Partnership's Equality Outcomes are directly tied into that overarching goal.
- 1.2 The Partnership published its strategic plan for 2016-19, "changing health & social care for you", along with supporting documents in mid-April 2016. The plan was informed by three rounds of consultations and provides an overview of why integration of health and social care services is necessary and what can be expected to be the results of integration in the Scottish Borders. The plan is a high level working document which will change and grow throughout its life. Based on on-going assessment of need, the document will be reviewed at least every three years, and this process will always involve consultation with people living in the Borders. This process will also include cross referencing and benchmarking against the Partnership's equality outcomes.
- 1.3 This report contains our equality outcomes for the first year of the Integrated Partnership arrangements for the period 2016/17 and will outline the process to inform the development of new IJB outcomes for 2017 onwards.
- 1.4 Our equality outcomes are designed to help us achieve our vision of providing the best possible health and wellbeing for our communities and meet our general duty to eliminate discrimination and harassment, promote equality of opportunity and foster good relations.

2. Legislative Context

- 2.1 All public bodies across Scotland are required to comply with the three aims of the Public Sector General Duty, Equality Act (2010) and (Specific Duties) (Scotland) Regulations 2012.

3. The Equality Act (2010) and Public Sector General Equality Duty

- 3.1 The Equality Act (2010) is the law which bans unfair treatment and helps achieve equal opportunities in the workplace and in wider society. This single Act replaces previous antidiscrimination laws to make the legislation simpler, to remove inconsistencies and to provide specific protection to people who are discriminated against on the basis of a defined set of nine "protected characteristics". The nine protected characteristics are:

1. Age
2. Disability
3. Gender reassignment
4. Marriage and civil partnership
5. Pregnancy and maternity
6. Race
7. Religion and belief
8. Sex

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9. Sexual orientation

3.2 These characteristics cannot be used as a reason to treat people unfairly. Every person has one or more of the protected characteristics, so the Act protects everyone against unfair treatment.

3.3 The three aims of the Act's Public Sector General Equality Duty are as follows:

- Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited under this Act
- Advance equality of opportunity between persons who share a relevant characteristic and persons who do not
- Foster good relations between people who share a protected characteristic and those who do not

3.4 The Public Sector General Equality Duty replaces the previous Race Equality Duty (2002), the Disability Equality Duty (2006) and the Gender Equality Duty (2007).

4 The Purpose of the Public Sector General Equality Duty

4.1 The purpose of the general Equality Duty is to ensure that all public bodies, including IJBs, mainstream equality into their day to day business by proactively advancing equality, encouraging good community relations and addressing discrimination. The current duty requires equality to be considered in relation to key functions including the development of internal and external policies, decision-making processes, procurement, service delivery and improving outcomes for patients/service users.

5 Specific Duties

5.1 In Scotland, an additional set of specific duties were created by secondary legislation: the Equality Act (2010) (Specific Duties) (Scotland) Regulations 2012, which came into force in May 2012.

5.2 The specific duties listed below are intended to support public bodies in their delivery of the General Equality Duty:

- Report progress on mainstreaming the public sector equality duty
- Publish equality outcomes and report progress
- Assess and review policies and practices (impact assessment)
- Consider award criteria and conditions in relation to public procurement
- Publish in a manner that is accessible.

5.3 In April 2015 the Scottish Government added IJBs to Schedule 19 of the Equality Act 2010 and to The Equality Act 2010 (Specific Duties) (Scotland) Amendment Regulations 2015.

5.4 The amendment regulations require IJBs to publish the following information by the 30 April 2016:

- A report on mainstreaming the equality duty; and
- A set of equality outcomes

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5.5 The legislation further requires that the set of equality outcomes and mainstreaming report is published no later than **30th April 2016** and subsequently at intervals of not more than 2 years a progress report on its approach to mainstreaming equality and at intervals of not more than 4 years for progress against its equality outcomes.

6 Overarching Operational Context

6.1 The IJB became a legal entity April 1 when integration went live. As a consequence, the IJB is responsible for planning and commissioning services, while the Scottish Borders Health and Social Care Partnership is responsible for delivering those services and improving outcomes for the people of the Borders.

6.2 Health and Social Care Partnerships must demonstrate that the services they are responsible for are delivering against the National Health and Wellbeing Outcomes identified by the Scottish Government:

1. People are able to look after and improve their own health and wellbeing and live in good health for longer.
2. People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.
3. People who use health and social care services have positive experiences of those services, and have their dignity respected.
4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.
5. Health and social care services contribute to reducing health inequalities.
6. People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being.
7. People using health and social care services are safe from harm.
8. People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.
9. Resources are used effectively and efficiently in the provision of health and social care services.

6.3 Acknowledging that there are regional differences, the Scottish Borders Health and Social Care Partnership has identified local objectives, all which are cross-referenced with the National Health and Wellbeing Outcomes:

1. Make services more accessible and develop our communities (Health & Wellbeing Outcomes 1, 2, 3, 4, 6 and 8)
2. Improve prevention and early intervention (H&W Outcomes 1, 2, 4, 5 and 8)
3. Reduce avoidable admissions to hospital (H&W Outcomes 1, 2, and 9)
4. Provide care close to home (H&W Outcomes 1, 2, 3, 4, 5, 6 and 9)
5. Deliver services within an integrated care model (H&W Outcomes 5, 8 and 9)
6. Seek to enable people to have more choice and control (H&W Outcomes 1, 2, 3, 4, 5, 6 and 7)
7. Further optimise efficiency and effectiveness (H&W Outcomes 8 and 9)

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8. Seek to reduce health inequalities (H&W Outcomes 1, 2, 3, 5, 6 and 7)
9. Improve support for Carers to keep them healthy and able to continue in their caring role (H&W Outcomes 1, 2, 3, 4, 5, 6 and 7)

6.4 For year one, the Partnership's focus will be on ensuring that business as usual can continue, whilst key strategic change processes are delivered to enable us to move efficiently towards the delivery of towards our outcomes. In the future, individuals can expect to be supported to live not just longer, but healthier lives and will receive locally based service and support that best meets their needs and which are organised around them, their family and their informal support network. The necessary joined-up health and social care support will be provided to help individuals, their carers and families to better manage their conditions on a day-to-day basis, formalising networks within the community, and working with individuals as true partners, rather than just as patients or people who use services.

6.5 Each Health and Social Care Partnership is required to develop and publicly report on a Performance Monitoring Framework, inclusive of 23 indicators set by the Scottish Government, as well as the locally determined relevant measures. In line with the NHS Borders Local Delivery Plan and the Scottish Borders Council Corporate Plan, the IJB has identified two target areas to focus the activities in meeting the local objectives: supporting people at home and the wellbeing of our staff. The IJB has selected 7 of the 23 indicators set by the Scottish Government which will be used to measure the success of delivering against the two target areas:

- Increase the percentage of people who are discharged from hospital within 72 hours of being ready (Health & Wellbeing Outcomes 2, 3 and 9)
- Reduce the number of bed days people spend in hospital when they are ready to be discharged (H&W Outcomes 2, 3, 4 and 9)
- Reduce the overall rates of emergency hospital admissions (H&W Outcomes 1, 2, 4, 5 and 7)
- Reduce the readmissions to hospital within 28 days of discharge (H&W Outcome 2, 3, 7 and 9)
- Reduce the admissions to hospital in the over 65s as a result of falls (H&W Outcome 2, 4, 7 and 9)
- Increase the percentage of adults with intensive care needs receiving care at home (H&W Outcome 6)
- Increase the proportion of employees who would recommend their workplace as a good place to work (H&W Outcome 8).

6.6 Our priorities will be developed further as the Partnership progress in line with the IJB's commissioning arrangements and the development of directions in future years. Performance will be monitored against the above indicators. Development will also be influenced by the results of consultation and engagement activities undertaken to inform the Partnerships direction and provision.

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7 Benefits of Equality Mainstreaming

7.1 Mainstreaming equality means integrating equality and diversity into our day-to-day working. We aim to do this by taking equality into account as part of the process of planning, commissioning and delivering health and social care services for the people in the Scottish Borders. Ongoing stakeholder management, engagement and collaboration are critical to the delivery of equality mainstreaming, activities that the IJB and the Partnership are committed to engage in to provide the best quality service and deliver on the goals of integration.

7.2 Mainstreaming equality has a number of benefits including:

- It helps to ensure that services are fit for purpose and meet the needs of our community
- It helps to attract and retain a productive workforce, rich in diverse skills and talents
- It helps to work toward social inclusion and allows us to support the staff, service areas and the communities to improve the lives of everyone who lives in the Borders
- It helps to continually improve and better perform through growing knowledge and understanding.

8 How to mainstream equality: our equality outcomes

8.1 An equality outcome is the desired aim to further one or more of the general equality duties; eliminate discrimination, advance equality of opportunity and foster good relations. Outcomes are changes that result for individuals, communities, organisations or society as a consequence of action taken. Outcomes include short-term benefits such as changes in awareness, knowledge, skills and attitudes, and long-term benefits such as changes in behaviours, decision-making, or social or environmental conditions.

8.2 Both NHS Borders and Scottish Borders Council have published existing equality outcomes and they are outlined in Appendix 1. In mapping these outcomes against the Strategic Plan the proposed set of equality outcomes for the Health and Social Care Partnership are as follows:-

Users of health and social care services, their families and carers will:

- experience fair access to services that mitigate the impact of any protected characteristics under the Equality Act (2010) **Equality Outcome 1**
- be supported to access education, training and employment **Equality Outcome 2**
- have improved physical and mental wellbeing, experience fewer health inequalities and will be able to live independently **Equality Outcome 3**

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- experience a workforce that feel valued, are skilled, competent, and reflect the diversity of the populace across the Scottish Borders **Equality Outcome 4**
- feel safe, be safe, healthy, achieving, respected and included **Equality Outcome 5**
- experience services that reflect the needs of the communities, address health inequalities, and which shift the balance of these services towards early intervention and prevention **Equality Outcome 6**
- be confident that the information they provide, particularly in relation to the protected characteristics, will be used to make improvements to services and the way they are planned and delivered. **Equality Outcome 7**

8.3 Each of the outcomes will contribute towards the national health and wellbeing outcomes and local objectives outlined in our Strategic Plan.

9 Recommendations

9.1 Members are asked to:-

- agree the equality outcomes outlined in paragraph 5.8 and Appendix 1
- note the review by April 2017 to inform the development of the revised outcomes for 2017 onwards.

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Appendix One

NHS Borders Equality Outcomes

In setting out Equality Outcomes we have considered the wider determinants of health and social inequalities including poverty, education, housing and local community. We have taken a Community Planning Partnership approach, working with Scottish Borders Council, local Police representatives, local Fire and Rescue Services representatives and Borders College. WE have agreed to align our equality outcomes with the Community Planning Partnership Equality Outcomes, with our own responsibilities and actions within the outcomes to take forward.

1. We are seen as an inclusive and equal opportunities employer where all members of staff feel valued and respected and our workforce reflects our community.
2. Our services meet the needs of and are accessible to all members of our community.
3. Ours staff treat all service users, clients and colleagues with dignity and respect.
4. We work in partnership with other agencies and stakeholders to ensure everyone has the opportunity to participate in public life and democratic process.
5. We work in partnership with other stakeholders to ensure that our communities are cohesive and there are fewer people living in poverty and the health inequality gap is reduced.
6. We work in partnership with other agencies and stakeholders to ensure our citizens have the freedom to make their own choices and are able to lead independent, healthy lives as responsible citizens.
7. We work in partnership with other agencies and stakeholders to ensure the difference in rates of employment between the general population and those from under represented groups is improved.
8. We work in partnership with other agencies and stakeholders to ensure the difference in educational attainment between those who are from an equality group and those who are not is improved.
9. We work in partnership with other agencies and stakeholder to ensure we have appropriate housing which meets the requirements of our diverse community.

Scottish Borders Council Equality Outcomes 2013 – 17

Our outcomes are designed to help us achieve our vision and meet our general duty to eliminate discrimination and harassment; promote equality of opportunity and promote good relations.

1. We are seen as an inclusive and equal opportunities employer where all members of staff feel valued and respected and our workforce reflects our community.
2. Our services meet the needs of and are accessible to all members of our community and our staff treat all services users, clients and colleagues with dignity and respect.
3. Everyone has the opportunity to participate in public life and the democratic process.
4. We work in partnership with other agencies and stakeholders to ensure that our communities are cohesive and there are fewer people living poverty.
5. Our citizens have the freedom to make their own choices and are able to lead independent, healthy lives as responsible citizens.

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- 6. The difference in rates of employment between the general population and those from under represented groups is improved.
- 7. The difference in educational attainment between those who are from an equality group and those who are not is improved.
- 8. We have appropriate accommodation which meets the requirements of our diverse community.

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